The National Joint TERT Initiative, sponsored by NENA and APCO, continues to work with states to implement TERT and provide mission critical assistance to 9-1-1 centers nationwide in the aftermath of natural and/or manmade disasters.

NENA and APCO State Chapter Presidents work together to appoint a TERT State Coordinator. A TERT State Coordinator is the individual recognized by the State Emergency Management Agency as the single point of contact responsible for managing the TERT program, coordinating TERT deployments for the purpose of assisting PSAPs affected by circumstances which compromise the PSAP's continuity of operations.

For information on becoming a champion for TERT, go to www.niti-tert.org.

There you will find:

Information about TERT

Developing a TERT program in your state

Meet the NJTI Committee Board

Find your State Coordinator

Read about TERT from other states

Download and print the TERT Brochure

Download and print the Deployable Status Checklist

Upcoming Training Courses and Events, and

Read the NJTI-TERT eNewsletter.

Like and Share the NJTI-TERT Facebook and Twitter page.

National Joint TERT Initiative

Mission Statement

In partnership, the National Emergency Number Association and the Association of Public Safety Communications Officials Int'l are dedicated to the development of a nationally recognized certification program for Telecommunicator mutual aid response in the aftermath of disasters, providing information as to operational deployment of Telecommunicator Emergency Response Taskforce (T.E.R.T.) programs and taking a leadership role in assisting governmental agencies in the development of TERT style programs at the regional, state, and local levels.

National Joint TERT Initiative

NENA THE 9-1-1 ASSOCIATION

APCO International Leaders in Public Safety Communications

www.NJTI-TERT.org

TERT

TM

Telecommunicator

Emergency

Response

Taskforce

National Joint TERT Initiative

NENA THE 9-1-1 ASSOCIATION

APCO International Leaders in Public Safety Communications

Telecommunicator Emergency Response Taskforce

In the aftermaths of hurricanes Katrina and Rita, and natural disasters that devastated many areas of our country, public safety communications centers have faced tremendous challenges. One of the greatest challenges was maintaining the staffing levels of the communications centers. To address this problem and expand on some individual state initiatives in place in a number of states, NENA and APCO International are joining hands to develop more widely the Telecommunicator Emergency Response Taskforce (TERT).

TERT involves a comprehensive program that includes assistance to individual states in developing programs that would lead to the establishment of predetermined and selected teams of individuals who can be mobilized quickly and deployed to assist communications centers during disasters.

As the public safety communications community prepares for future disasters, TERT recommends that communications centers be prepared for inoperable systems, loss of power and security, personnel and supply needs.

In addition, communications centers should focus on training and planning for system restoration, multi-agency response and evacuation.

NJTI Deployable Status Checklist

In order to insure viability and continuity of the recommended NJTI Standards (ANS 1.105.1-2009) before moving a state TERT program into the fully deployable status category, NJTI wishes to have the applicant program verify the following qualifying elements:

1. Does the TERT program have a State Coordinator? If so please identify full contact information for the Coordinator.
2. Does the TERT program have an affiliation with either the state APCO and / or state NENA chapter? If so, please provide details.
3. Does the TERT program have a MOU or other similar written agreement with the state Emergency Management Agency; state Homeland Security Department or state Public Safety Department? If so, please attach a copy of the signed agreement.
4. Does the TERT program maintain a database or some other mechanism to track the training status of team members? If so, please describe.
5. Do all TERT team members comply with the following?
   A. Successfully completed ICS 100.a and 700.a.
   B. Successfully completed the TERT Basic Awareness Training course (either classroom or on-line version).
6. Does the TERT program have a subset of team members who have been trained as Team Leaders (classroom only training session)?
7. Have all of those Team Leaders completed the following?
   A. ICS 200.a
   B. ICS 800.b
8. Does the TERT program have a Policy & Procedure Manual in place regarding deployment and management procedures? If so, please provide a copy.
9. Does the TERT program have a procedure to ensure that the State Coordinator audits team member status, training, contact information and their entities continued support bi-annually on even numbered years?